Lean Repair

The Use of Lean Manufacturing Techniques in Repair and Service Organizations
Table of Contents

Abstract

A. Lean Manufacturing & Repair Processes

B. Why Lean Repair?

C. Introducing Lean Repair
   1. Value to the Client
   2. Continuous Improvement
   3. Focus on the Elimination of Waste
   4. Embodiment of JIT & Kanban practices
      Figure 1: Lean Repair - Modern Management

D. A Glimpse of Lean Repair
   Table 1: Lean 7 Wastes
   Table 2: The 5S Philosophy

E. The Primary Tools of Lean Repair
   Table 3: The Primary Tools of Lean Repair

F. Lean Repair Examples
   1. One-Piece Flow
      Figure 2: Batch Process vs. One-Piece Flow (Before)
      Figure 3: Batch Process vs. One-Piece Flow (After)
      A Quick Lean Repair Analysis
   2. Cellular Manufacturing (Repair)
      Figure 4: Cellular Manufacturing (Before & After)
      Figure 5: Cellular Manufacturing (Multiple Products)
      Figure 6: Cellular Manufacturing (Many Products)

G. Lean in the Repair Process
   Figure 7: Lean Repair Flow

H. Final Thoughts
   Figure 8: Comparison of “Traditional” Repair and Lean Repair
   Figure 9: Lean Repair - Add up the Savings
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Abstract

This White Paper discusses the basic concepts behind Lean Manufacturing and how they may be applied to repair operations. The Author proposes that the vast majority of Lean Manufacturing principles and concepts can be brought to bear on repair operations, creating a new discipline of “Lean Repair.”

From the information presented in this White Paper the reader will have a basis for developing their own investigation into how Lean Repair principles may be applied to their day-to-day operations. Lean Repair looking at all operations from a customer perspective of what individual operations within the repair process add value for the customer. The reader is presented with some suggested starting points in achieving this “value-add” approach and thoughts on the issues facing the management team in putting a Lean Repair plan in place.

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Figures and Tables included:

Figure 1: Lean Repair - Modern Management
Figure 2: Batch Process vs. One-Piece Flow (Before)
Figure 3: Batch Process vs. One-Piece Flow (After)
Figure 4: Cellular Manufacturing (Before & After)
Figure 5: Cellular Manufacturing (Multiple Products)
Figure 6: Cellular Manufacturing (Many Products)
Figure 7: Lean Repair Flow
Figure 8: Comparison of “Traditional” Repair and Lean Repair
Figure 9: Lean Repair - Add up the Savings

Table 1: Lean 7 Wastes
Table 2: The 5S Philosophy
Table 3: The Primary Tools of Lean Repair
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