

Meeting Notes, July 23, 2010

Organizational members: Walmart, Conagrafoods, Americoldrealty, Genco, INMAR, CHRobinson, Unified Grocers, Safeway, Kellogg, and APU07S.

Topic was to discuss research ideas to conduct for the F&B RL Committee for presentation to the RLA association meeting in February 2011.

The summary of the listing topics discussed:

- Recall—what is the best practice
- Need for an certification program from a university
- Central returns process
- Strategies to reduce returns
- Outsourcing RL
- Strategies to extract value
- Speed of removal (of a product from the retail store)
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Reference was made to the GMA/FMI Joint Industry Unsaleables Management Conference just concluded, where **recall** was a hot topic.